CASE STUDY

National Senior Living Co.

Senior Living Industry



Client

National Senior Living Management Company

Property

 National Account - 64 Communities - 2 Separate Brands

Business Challenge

- Develop digital marketing strategy for mid-toupscale senior living communities.
 - Communities range from brand new to established, stable assets
- Target in-market prospects with demographic, psycho-graphic, and geographic data to help generate qualified leads for each individual community.
- Utilize specific brand and direct marketing tactics to drive leasing velocity via website traffic

Average Monthly Investment	Roughly \$155,000
Average Search Rank	1.66 (85% of Clicks Are in the Top 3 Spots)
Average Paid Search CTR	12.54%
Average Display Campaign CTR	.10%
Average Facebook Campaign CTR	5.60%
Average Facebook Retargeting Campaign CTR	5.16%

^{*}CTR Stands for Click Through Rates

SOLUTION

- Utilize a combination of Paid Search, Display, Social Media, Chat and The Conversion Cloud to produce a measured increase in monthly website traffic.
- Specifically target individuals who are in-market and searching for a senior living community.
- Deliver offer-driven display and search content to the identified target market - resulting in more qualified leads, scheduled tours, and signed leases.

RESULTS

Six (6) Month Measurement

- Created paid click-through rates (CTR) that are more than 8 times the industry average (1.5% industry average)
- Managed average cost per click (CPC) by combining aggressive brand and battleground tactics resulting in higher volume of qualified traffic while maintaining budget integrity
- Delivered custom campaigns at an effective investment level that maximized total results
- Consistently #2 Source of Traffic to websites, PPC and Display/Social
- Integrated a comprehensive marketing campaign that has produced hundreds of qualified leads

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